

# CHC Suite

Powered By:  
IMS™



## Fully integrated EHR / Practice Management / Billing solution specifically designed for CHC / Public Health Centers / FQHC

CHC Suite combines all the features and functions of an EHR, Practice Management and Chronic Care Registry allowing for a seamless workflow from patient encounter, documentation, billing and collection, and management of clinical data—to optimize practice performance and improve patient care.

CHC Suite is template based, which drastically cuts down the costs of dictation/transcription. Plus, we eliminate double data-entry for fewer headaches. Predefined templates also enable you to spend more time on actual patient care.

### CHC Suite Means Empowerment

CHC Suite has been developed by practicing providers, pharmacists and industry leading data-registry experts. CHC Suite is the only total turnkey solution for Community Healthcare, Public Health and FQHC entities using intelligent, integrated, and intuitive features.

CHC Suite's revolutionary software connects providers, patients, labs, pharmacies and insurers nationwide. Most of all it empowers providers with innovative tools that enhance the efficiency and effectiveness of their practice and the quality of care they deliver to their patients. CHC Suite is an affordable fully integrated complete EHR, Practice Management, Registry, and reporting solution, offered as in office server based or as an ASP Web Hosted model to best suit the needs of each entity.



IMS v14 earned "Complete" 2014 ONC-ATCB certification for ARRA



2014 Meaningful Use Stage 2 Certified Complete EHR

## Cardiology

Performing rapid diagnosis and life-saving treatment are critical components of cardiovascular care – they can be cumbersome and challenging if your practice is not digital and electronically connected.

- Special Procedures
- Quick documentation with Cardiology-specific Templates
- E-Prescribing and Prescriptions
- Authorization / Referrals



## Pediatrics / Family Medicine

IMS Pediatrics EHR is an intuitive solution with advanced features enabling the Pediatrician to use growth charts, sick and well baby visit templates, developmental milestones, and anticipatory guidelines. The system integrates the entire care delivery process enhancing the healthcare experience for you and your patients.

- Immunizations
- Growth Chart
- Developmental Milestones



## Obstetrics

IMS OB/GYN EHR is designed for the unique needs of Obstetricians and Gynecologists, enabling them to digitize every process in their practice including the gestational age, prenatal details, OB/GYN history, e-prescribing, connection with labs

- Breast and Axillary Conditions
- Complete Obstetrics & Gynecologic Histories
- Screening Questionnaires
- Ante Partum Record
- Gynecologic Conditions - and Symptoms-Based Templates



## Mental Health

Quickly and accurately diagnose, treat and manage patients with IMS psychiatry templates which include Anxiety, Alcoholism, Bipolar Disorder, Somatoform Disorder, Depression, Generalized Anxiety Disorder, Emotional Disorder, OCD, Personality Disorder, Mania, Schizophrenia, Substance Abuse, Suicide and Sleep Disorder.

- Scoring System & Scale Questionnaires
- Lab Ordering, Reviewing and Tracking
- Quick documentation with Psychiatry-specific Templates



## Benefits of Feature Enriched Visit Notes

- Simplifies workflow and increase productivity
- Enhances and improves patient care
- Displays all of a patient's information on a single screen
- Comprehensive reports including PQRI and UDS
- Clinical Performance Measures
- Interface with State Immunization Registries
- Leverages graphical display (change over time i.e. A1C tests)
- Provides better security with audit logs
- Uses templates *developed by physicians*
- Allows for diagnoses management
- Features SureScripts® with eRX Prescription & Prescription refills
- Automates Drug Education
- Offers HL7 enabled lab orders
- Allows for E&M coding
- Exports super bills for third-party billing services
- Simplifies follow-up appointment scheduling
- Accommodates speech recognition and transcription
- Tracks Health Maintenance
- Improves intra-office communication via reminders
- Natively supports letter writing and form filling
- Tracks eligibility
- Tracks authorizations and referrals
- Sends and receive faxes
- Manages documents and images
- Features Interactive Voice Reminders (IVR)
- Effective communications with patients in their preferred language in written form or verbal with our IVR solution, such as English and Spanish, automatically



### Up to \$63,750

The Medicaid EHR Incentive Program provides payments to eligible professionals as they adopt, implement, upgrade and demonstrate meaningful use of certified EHR.

### Purchase with Confidence

IMS™ is guaranteed to meet all of the ARRA meaningful use criteria and requirements or your money back for software licensing. IMS™ has received the most current CCHIT certification, and, as of September 30, 2010, the most recent version was recognized by CCHIT as a Stage 1 Meaningful Use certified Complete EHR with ONC-ATCB 2011/2012 Certification, meeting all criteria published by the U.S. Department of Health and Human Services (HHS) in the Final Rule.

*"I really like working with you, Diane. I appreciate your honesty and professional help! Keep it up!"*

Kathy Patterson, MSN, FNP-C  
Yanceyville Primary Care  
Yanceyville, NC

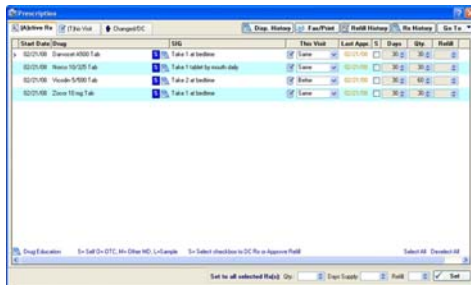
*"I was quite happy you were working on my billing issues, knowing you had worked on this made me much less stressed because I knew the check would be coming."*

Dr. D. Bettenhausen, DPM  
Fostoria Foot & Ankle  
Fostoria, OH

## Auto Check-In Kiosks

To make CHC Suite even better, users have the option of our auto check-in kiosk feature that allows your patients to check-in on their own. This feature reduces workload and helps with managing a high patient volume

- Patients can check-in by verifying demographics by themselves
- Front desk can enjoy more productivity from faster check-ins
- Patients can check demographic/insurance details, fill and sign forms and mark complaints and histories



## eRX for Prescriptions

Our easy, flexible and extensive prescription module keeps track of medications and refills to give better treatment to the patient. We provide integration with drug education for automatic drug interaction, dosing, allergy and diagnosis contraindication checks.

- Maintains history of current/past medications
- Creates frequently used individual or group medication templates
- Allows for customized Rx print layouts, print prescriptions at checkout, faxing or e-prescribing directly from charts to patients' pharmacies with physician's password protected signature.

## Drug Dispensary

The Drug Dispensary is integrated with the prescription and billing modules. Dispensing accuracy is achieved with bar-code verification. It can also keep track of drug inventory.

- Easy, safe, and accurate dispensing of medications
- Dispensed drugs are integrated with Billing to ensure automatic transfer of all charges
- Inventory tracking allows to maintain the optimal inventory levels
- Decreases overhead costs
- Increases clinic revenues



## Lab Tracking

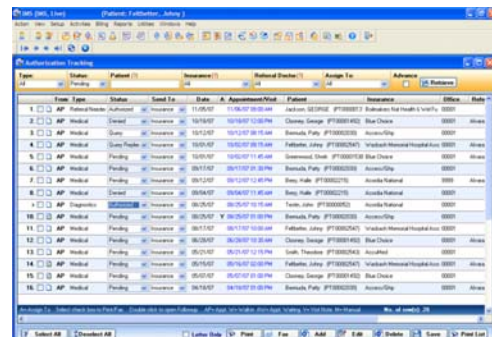
CHC Suite supports an HL7 interface to transfer your diagnostic/lab orders electronically. This feature allows for customized test templates, pre-printed order forms, print or fax orders.

- Track diagnostic/lab orders easily
- Send/receive diagnostic and lab orders electronically
- Run pre-import checks
- View comparative and graphical representation of lab data
- Save time

## Authorizations/Referral Tracking

Authorization checking is provided for Check-In and Charge Posting to ensure insurance reimbursements.

- Sets authorization requirements by procedure and insurance
- Incorporates insurance-approved, pre-printed authorization forms
- Reduces missing authorizations
- Reduces claim rejections
- Saves time and money



## Document & Image Management

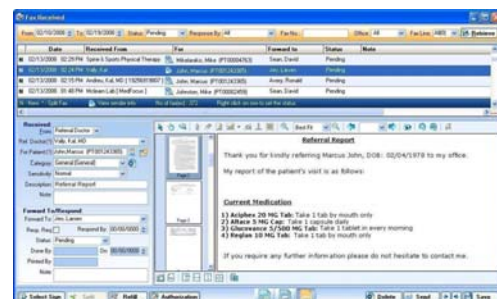
Easily condenses and organizes paper documents into a user friendly, easily accessible digital document filing cabinet in a way that is 100% secure.

- Customizes file folders to organize documents
- Batch-scan documents
- Manage faxes with an integrated fax module
- Easily and securely access patient documents/images
- Map patient records with easy-to-create barcodes

## Fax Management

Fax Server makes sending, receiving, and processing faxes less complex, more efficient, and more affordable.

- Sends/receives faxes from a single location
- Allows customizable rules to automatically associate received faxes to different entities
- Fully integrates with other modules
- Faxes EHR Rx, lab orders, documents or letters
- Handles large volumes via multiple fax lines
- Reduces manual effort
- Saves stationary and toner cartridges



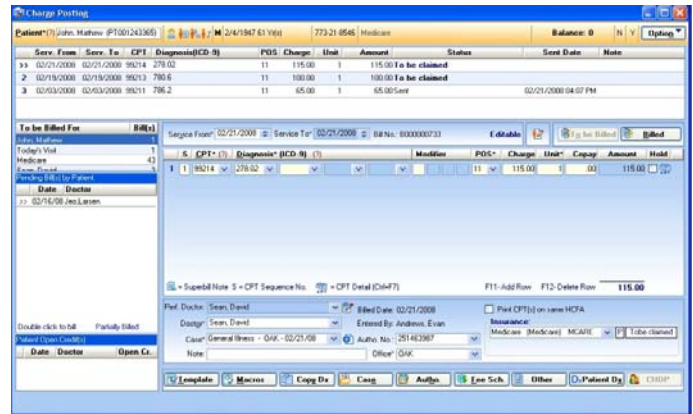
## Letter Writing & Form Filling

CHC Suite makes the writing process simple and completely automated.

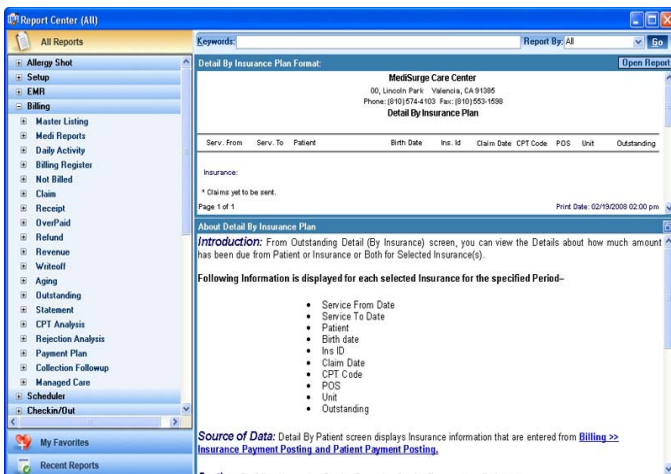
- Extensive mail-merges
- Pre-defined letter templates
- Procedure and insurance specific image based forms
- Easy to use form fill-in
- Input fields you can map with any letter or form
- Password protected signatures

## Billing

CHC Suite's billing features empower you with quick data entry, strong validations, pre-checking of EMC, HCFA or UB92 claims, automatic reconciliation (ERA), enhanced collections and extensive reports that keep your finances on track. CHC Suite takes care of the total receivables from any patient's visit and covers the entire flow right from Super Bill till collections. Billing is completely integrated with Scheduler, Check In/Out, EHR and more. Complete integration reduces those little things falling through the cracks with proper checks and balances developed within the integrated workflow.



- Allows for Sliding Fee Schedules
- Allows for UDS reporting
- 5010 Ready
- Built in preparation for upcoming ICD-10 coding change
- Increases cash flow through detailed user-friendly billing
- Leverages an extensive fee schedule
- Offers flexible CPT Templates, Macros and Parameters for faster and more accurate billing
- Supports EMC, HCFA, and UB92 claims
- Uses pre-claim analyses to ensure that you have the required insurance information
- Includes customized HCFA templates as per insurance guidelines
- Prints HCFA with or without background
- Prints patient and insurance statements
- Uses Auto-Reconciliation (ERA)
- Creates a Batch status Summary
- Sorts out collections in different ways
- Makes it easy to re-bill claims
- Provides a Rejection Analysis
- Generates comprehensive reports
- Calculates grant eligibility



## Reports

When it comes to reports, IMS® understands your CHC's needs better than anyone else. That's why we offer:

- UDS reporting
- PQRI Reporting
- Clinical Quality Measures Reporting
- OSHPD Reporting
- Flexible Custom Report Creation
- Get the information out:
  - Print Reports
  - Export to PDF
  - Export to Excel®

## CHC Suite Provides Complete Tracking Of:

- Chronic Disease Care:
  - Diabetes Type 1 and Type 2
  - Asthma
  - COPD
  - HIV / AIDS with discrete security access
- Pediatric Care
  - Well Child Exams
  - Developmental Milestones
  - Immunizations
  - ADHD
  - Chart Height/Weight against CDC Charts
- Cardiology Care
  - Integrate with MidMark ECG keeps tests right in chart
  - Manage Coumadin levels
- Internal Medicine Care
- Family Practice General Primary Care
- Podiatric Care
  - Diabetic Foot Exams
  - Ulcer Care
  - Wound Care
- Gynecology and Prenatal/Postpartum Care
- Gastroenterology Care
- Endocrinology Care
- Rheumatology Care
- Urological Care
- Dental Care (module option)
- Telemedicine (module option)
  - In association with ClickCare™, recognized in 2012 Steve Wozniak co-founder of Apple™ as an innovative mHealth app helping physicians collaborate on care using photos and video. The iPhone App is now available for ClickCare™
- Much More, such as:
  - Preventative Care
  - Sports Exams
  - HPI (in-depth coverage of entire symptomatology)

## CHC Suite Difference

IMS Ambulatory Electronic Health Record (EHR) and Practice Management software are fully integrated sharing a single database, to meet your unique clinical and administrative needs. Our solutions can be implemented as an integrated solution or separately as stand-alone applications and can be deployed as a client-server or and ASP web-hosted solution.

It takes more than just software to deliver success in today's complex practice. That's why IMS ensures your success with our Authorized Partner, Synergy Healthcare Solutions, experienced in complex areas (IT, network, medical billing, practice management) which together brings to your entity a total turn key solution by our Authorized Partner who is certified in our solutions.

IMS Authorized Partners are with you all the way, from demonstrating IMS to implementation and beyond, your local ongoing single source solutions partner.

Synergy Healthcare Solutions, as an Authorized Partner, we're always available for fast remote or phone support, training and revenue improvement services so you can concentrate on practicing medicine not technology.

## Why Synergy Healthcare for your EHR solutions?

Our firm is vastly different in that we are a total turn-key healthcare solutions partner. Here are a few reasons why we are different:

**Schedule  
a Demo  
Today!**

- **Integrity:** our philosophy is simple in that all we do adheres to complete integrity, to our clients and ourselves. We earn the trust and respect of our healthcare clients and keep it.
- **Experience:** we offer a highly trained and knowledgeable team with over 20 years of IT; security; practice management, certified billing/coding; and business management experience.
- **Hardware/Network:** we offer full hardware, networking and security services. A poor network structure will render any EHR problematic. If an EHR system is difficult and problematic – your staff won't use it.
- **Training:** we offer training options on every aspect of the EHR system so that the client can utilize their new system to maximum potential.
- **Effort Coordination:** healthcare providers and their staff are already stretched to the max with daily responsibilities with no time to coordinate multiple vendors to get an EHR operational. We solve this problem being a total solutions healthcare vendor, the logic is simple: 1 vendor - 1 call = 0 headaches

We offer a select portfolio of services and products that are highly integrated resources to aid healthcare providers to strengthen their resources and empower them with tools to improve efficiency, productivity, profitability, while improving the quality of healthcare delivery.

- **Remote Data Backup:** meeting HIPAA compliancy.
- **Monitoring:** most healthcare practices do not have full time on-site IT staff our solutions reduce costs yet keep practices productive.
- **Revenue Cycle Management:** integrated products and services to keep your cash flow flourishing.
- **Billing Services:** Medical billing services tailored to your unique needs.

Our select portfolio of products and services benefits our clients by: effectively managing healthcare technology; meeting or exceeding goals; coordination of technology efforts to reduce staff frustration with change; improve healthcare efficiency and productivity; reduce errors and thus mitigating risk exposure of client.

**"I have worked with many practice management systems, and IMS, by far, is the best system I've used. I'm impressed with the ease of working the AR as well as doing claim corrections. I like the fact that I can do almost every thing I need to do in a patient's account through the "ledger."**

**Deborah Ruffner, CPC**

**Carolina Foot Care, Statesville, NC**

 **Synergy Healthcare Solutions**  
...Technology Solutions with Integrity

 **Positively  
Different**

Sales	• Diane@Synergy-HealthcareSolutions.com	• 336.757.0206
Support	• Support@Synergy-HealthcareSolutions.com	• 336.961.6870
Secure Fax	• 888.972.6196	