IMS Pain Management™

Customizable templates for a variety of diagnostic tests, consultations, care plans and conditions

ACCESSIBILITY MEANS GREATER CONVENIENCE FOR ALL

Put an end to the "chart chase" for good! With IMS, your staff will no longer have to waste time trying to locate a patient chart among the stacks of paper in your practice. You can have multiple people accessing the EHR at the same time making updates and assigning tasks. Plus, you can say "goodbye" to sticky-notes attached to folders for your review. Electronic tasks and reminders are built-in to IMS and provide a convenient, trackable means of communicating what needs to be done and what's important.

Best of all, you can conveniently access IMS from anywhere, at any time , whether it's in your office, from another remote office location, on your mobile device or even at home. Enjoy the confidence of knowing that even if you're on-call for the weekend, you can still have a patient's complete record right in front of you on any mobile device.

IMS™ (Intelligent Medical Software) from Meditab has in-built functionality designed specifically for Pain Management. IMS provides the tools you need to manage comprehensive treatment for conditions such as arthritis, sciatica, and back/neck pain. For Pain Management Specialists, the solution provides robust e-prescribing capabilities, interactive diagrams for documenting pain locations and pain management-specific HPI, Complaints and ROS. Specialty-specific templates include trigger point injections, lumbar sympathetic block, epidural steroid injection, plus many more.

SIMPLE NAVIGATION YIELDS COMPREHENSIVE DOCUMENTATION

IMS Clinical™ features our exclusive "Link With" technology that allows you to link to pre-formatted symptoms and treatments for common conditions. By using these protocols, you can complete visit notes for common conditions like headaches, back pain and many others in just seconds. IMS minimizes the clicking required to document a patient visit while providing you with a comprehensive visit note. It's a win-win --- you get more time to see more patients and your patients get even more comprehensive care.

FLEXIBLE TEMPLATES DESIGNED TO WORK WITH YOUR FLOW

Physicians document things differently. That's why IMS features customizable templates designed to work just fine as they are, but flexible enough so that they can be modified to fit your specific documentation needs as well. It includes templates for fluoroscopy results, anesthesiology, EMG reports and other data commonly used in your specialty.

Because Pain Management specialists often treat their patients over a long period of time, complete, easily accessible data is very important. With IMS, you have essential historical information, referring provider documentation as well as all diagnostics and care plans in one comprehensive solution. CareProtocol™ features a comprehensive clinical flow chart that lets you chart by exception, so you can quickly and accurately document each encounter.

PAIN MANAGEMENT-SPECIFIC TEMPLATES FOR:

» Multiple Procedures
» Back/neck pain
» Selective nerve block
» Lumbar puncture
» Epidural steroid
» Anesthesiology
» Interactive diagrams for documenting pain locations
» Pain management specific HPI, Complaints & ROS
» Pain management patient education
» EMG reports
» Automatic referring physician letter
» Fluoroscopy Results
» Facet Joint Syndrome (Arthritis)
» Lumbar Radiculopathy (Sciatica)
» Spondylolisthesis
» Trigger Point Injections
» Lumbar Sympathetic Block
» Epidural Steroid Injection

Benefits of IMS Pain Management

» See more patients in less time.
» Automate prescription writing, drug interaction and formulary checking with automatic alerts, and a fully-integrated drug database.
» Enhance the quality of care already being provided and better manage risk.
» Achieve interoperability and connectivity with other health care entities, pharmacies and labs for referrals, orders, and results.
» Deliver care summaries & other information required by Meaningful Use.
» Qualify to receive HITECH incentive payments.
» Use built-in reporting tools to analyze your practice's patterns for pay-for-performance, meaningful use requirements, quality measurements, and business analysis.
» Allow patients to complete forms with an integrated patient portal and in-office kiosk.
» Reduce office expenses related to chart creation and paper document printing.
» Decrease labor-intensive chart pulls and re-files for records requests and audits.
» Eliminate transcription costs and free up file storage space for productive use.
» Reduce billing errors & denials, and receive greater reimbursements faster.
» Receive local ongoing support from a national team of industry experts - IMS Authorized Partners, dedicated to serving the needs and interests of family practitioners.

ENHANCE YOUR PATIENT COMMUNICATIONS

Connect with your patients and expand the reach of healthcare beyond the office walls with IMS CarePortal. This powerful patient portal allows you to engage patients by providing anytime access to educational information, Rx, labs,diagnosis, appointment requests, confidential messaging, bill pay, and much more. IMS CarePortal is tightly integrated with IMS and enables patients to access and update their secure health record information from anywhere they have internet access.

The IMS CarePortal:

» Enhances the patient experience
» Provides 24/7 access to clinical information
» Saves staff time and increases efficiency
» Reduces incoming phone calls and redundant paperwork
» Allows patients to complete forms online
» Reduces office wait times

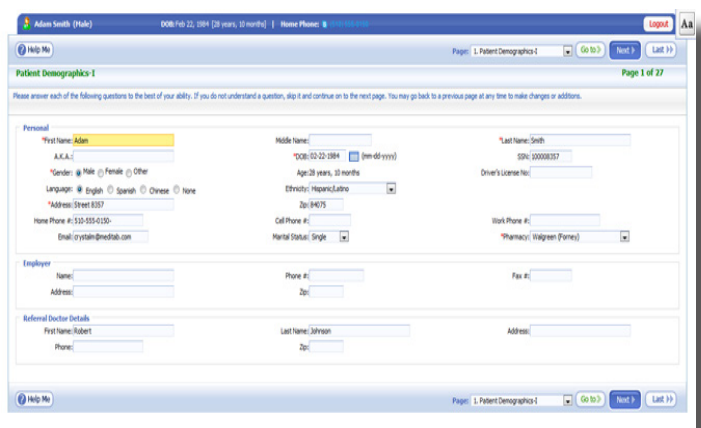## With the IMS CarePortal, patients can:

» Pay their bills
» Request appointment and receive reminders
» Submit prescription refill requests
» View lab results
» Be assured of SSN privacy with secure messaging
» Provide required consent for recording & enforcement
» Complete a pre-visit questionnaire or symptom assessment
» Complete custom health forms

Create custom pre-visit forms for your patients to fill-out and have the information automatically imported into your EHR.

Use IMS Care Portal to allow patients to fill-out forms before their office visit and easily import that data into the EHR.

"I would certainly recommend IMS to any colleague. The support and personal, prompt attention we've received, in addition to the training resources and the clear, open communication, are above and beyond the level of any other system we evaluated."

— **Ann Hiner, Practice Manager**
Timberlake MD

"Having Meditab support staff onsite for the implementation and then easy access to the call center afterwards made our transition a fairly easy one."

— **Donald Kirk**
Southeastern Interventional Pain Associates (SIPA)

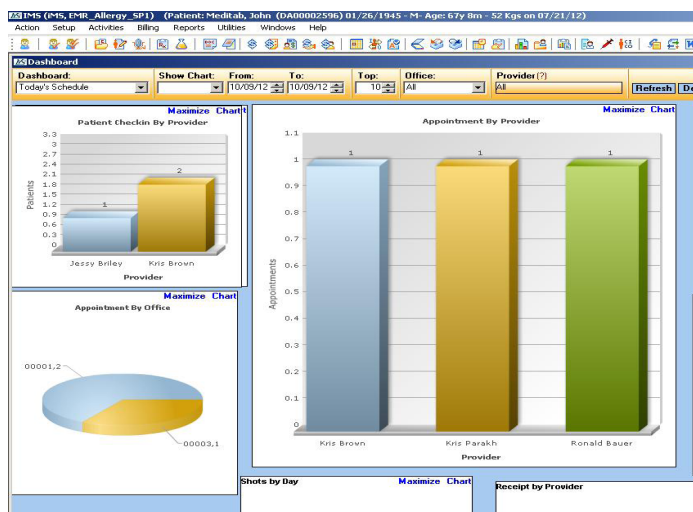# COMPREHENSIVE PRACTICE MANAGEMENT WITH DASHBOARDS AND ANALYTICS

Everyone knows that scheduling and billing are critical to the success of any medical practice. That's why having the right solution to manage these processes is so important. IMS Manager™ give you all the tools you need to manage the front- and back-office operations of your office, including scheduling, authorizations & referrals, patient tracking, revenue cycle management, reporting, Meaningful Use compliance and more.

IMS Manager empowers users to streamline their practice operations with tools for:

- » Document/Image Management
- » Financial Reporting
- » Performance Management
- » Reminders & Alerts
- » Tasking
- » Intake & Scheduling
- » EDI & ANSI 5010 transmission
- » Billing & Collections with claim scrubbing
- » Payer rules engine
- » Authorizations & Referrals
- » Practice Analytics
- » Meaningful Use Dashboards

With IMS Manager, you can:

- » Reduce billing errors & denials
- » Better manage cash flow
- » Centrally manage appointment requests
- » Lower overall costs and better manage risk
- » Accurately track patient flow throughout the practice in real-time.
- » Easily access performance reports and identify vulnerabilities
- » Be assured of data accuracy and completeness with a Medicare logic-rules engine and insurance eligibility verification

IMS Features

Pain Management - specific Templates	Documenting conditions and symptoms is faster and more accurate using intuitive templates. Access comprehensive clinical content — document a complete office visit, including pre- and post-op appointments, with user-friendly, Pain Management-specific templates.
Clinical Decision Support	CareProtocol provides users with HPI templates for common conditions and lets you use them as they are or modify them to meet your practice needs. With a comprehensive clinical flow chart that lets you chart by exception, you can quickly and accurately document each encounter.
Exclusive "Link With" Logic	Link to pre-formatted symptoms and treatments for common conditions to complete visit notes for common diagnoses in just seconds.
One Click Access to Patient Data	Access the patient record screen from anywhere in the EHR with one click. Intuitive interface features collapsible side link panels giving you as little or as much information you want to see on a single screen.
E-Prescribing	The flexible and comprehensive IMS OrdersPlus prescription module tracks medications and refill history. Improve patient care with drug education integration, dosing, allergy, and drug interaction and contraindication checks.
"My Tasks"	The "My Tasks" dashboard helps you manage your time and outstanding work-to-do by drawing your attention to items such as your schedule, newly arrived lab results, unsigned encounter notes and tasks that you've assigned to staff or have been assigned to you and your appointments for that day.
Health Maintenance Reminders	Easily manage chronic conditions with Health Maintenance tools that provide you with patient education, alerts and reminders - all critical to Stage 2 MU compliance.
Lab Ordering, Reviewing and Tracking	Supports HL7 interface so you can send or receive diagnostic lab orders electronically using IMS OrdersPlus. Customized test templates and pre-printed order forms. Pre-import checking. Comparative and graphical representation of lab data saving physicians' time.
Patient Portal	The IMS CarePortal provides patients secure, online 24/7 access to their health information to: request appointments and prescription renewals, pay their bills, access educational information, complete pre-visit questionnaires, upload required documents and forms and more.
Reporting and Dashboards	Over 100 report options empowers office administrators to produce easily generated summaries or detailed overviews of every aspect of the medical office operation. Additionally, with integrated Meaningful use Dashboards, administrators can gather real-time indications of their current Meaningful Use levels and even drill down and review patients contained in the reporting. Customized Reports allow for the monitoring of CMS-required data elements and quick exporting of the data for attestation.

E-Faxing	The integrated IMS Fax Cloud e-fax solution eliminates fax machines, cuts costs, and makes sending and receiving faxes a breeze.
Auto Check-In	Auto Check-In Kiosk feature lets patients Check-In on their own. This feature reduces workload and helps in managing a higher patient flow.
Billing and Collections	Keep finances on track with tools to: generate Super Bills, provide strong validations, pre-check EM codes, CMS-1500 or UB92 claims, automatically reconcile accounts (ERA), and enhance collections. A built-in E&M Coding calculator helps to prevent lost charges and to maximize reimbursement.
Authorization & Claim Scrubbing	Reduce missing authorizations and claim rejections with authorization checking at Check-In and Charge Posting. Authorization requirements can be set by procedure and insurance criteria.
Bar Coded ID Cards	Register patients with accuracy and speed using fully automated Bar-Coded ID Cards. Have accurate patient verification and correct critical data with just a swipe. ID cards can be printed from the scheduler, at check-in/out and reports. Manage high patient flow with a fast and accurate check-in process.
Document & Image Management	Condense and organize files into a user-friendly, easily accessible digital document file cabinet. Organize documents with customized folder tabs, the integrated fax management module allows you to fax from the system, scan in documents, images, driver licenses, insurance cards, and more.
Scheduler with Automated Appointment Reminders	Easily schedule patients with the intuitive, color-coded interface and setup automated reminders to call patients to confirm their appointments. Minimize no-shows, increase your practice's revenue and improve your office efficiency. Select from a variety of standard messages or create your own custom message, or if you would prefer the option of a live-person appointment reminder/scheduling service IMS supports that option as well. Receive a printed report of who was reached and who was not for greater accountability.
Referral Management	Built-in tools for referral tracking, letter generation and communications makes it easy for pain management providers to communicate with referring providers. Forms and letters for patient referrals are automatically populated with patient data, treatment and provider information and feature customizable input fields for those patients with unique needs. Inbound referral letters can be scanned or faxed directly into the electronic patient record.
Mobile / Device Options	IMS Go - available for iPad, iPhone and Android - gives providers secure mobile device access to their existing IMS EHR and practice management systems for anytime, anywhere access to critical patient data. IMS is also Tablet PC enabled and supports voice, stylus, mouse or keyboard data entry.
Delivery Platform Flexibility	Client-server, cloud or micro-cloud-based delivery models are available to suit the needs of each individual practice.

About Meditab

Established in 1998, Meditab Software, Inc., developers of IMS (Intelligent Medical Software), offers clinical automation systems that maximize productivity, advance patient care, manage utilization, and reduce costs. Meditab develops and supports a multi-award-winning, multi-certified Electronic Health Records (EHR) system that combines clinical charting, e-prescribing, population management, decision support, practice analytics, document imaging and much more, on a single database platform. The company takes tremendous pride in providing comprehensive, user-friendly, and affordable solutions for each practice's unique needs. Time tested and proven, IMS generates tangible returns for medical practices of all sizes. Headquartered in Oakland, California, with offices across the globe, Meditab supports hundreds-of-thousands of users nationwide.

For more information, please visit http://www.synergy-healthcaresolutions.com

It's Not Too Late to Participate in EHR Incentive Programs

The Medicare and Medicaid EHR Incentive Programs will provide incentive payments to eligible professionals, as they adopt, implement, upgrade or demonstrate meaningful use of certified EHR technology.

Certified to Meet Meaningful Use

IMS, v.14.0 is ONC-ATCB certified as a Complete EHR. IMS, v. 14.0 is also certified in CCHIT's separate and independent program and is a CCHIT Certified® 2011 Ambulatory EHR.

Purchase with Confidence

IMS is guaranteed to meet all of the ARRA meaningful use criteria and requirements or your money-back.

Easily Become a Meaningful User

IMS features a unique Meaningful Use Dashboard that quickly identifies meaningful use deficiencies. Review clinical data with graphical charts identifying patients not meeting clinical measures quickly and easily. Tasks, reminders, alerts and letters can be generated to improve meaningful use status.

ICSAlabs CERTIFIED — ONC-ACB 2014 Edition EHR Module – Ambulatory

ONC Certified HIT 2014 EDITION

IMS v14 earned "Complete" 2014 ONC-ATCB certification for ARRA

2014 Meaningful Use Stage 2 Certified Complete EHR

Health IT QUALITY SOLUTIONS — Gold 7 — Quest Diagnostics

surescripts White Coat of Quality 2012

DRAGON

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....Technology Solutions with Integrity

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