

Cindy Ashley, CDA, CHSPA

Position: Director of Clinical Relations

BIOGRAPHY

Mrs. Cindy Ashley specializes in dental billing and coding, dental practice efficiency, workflow management and troubleshooting of issues for the modern dental practice. She has a passion for Public Health and non-profit organizations, but has spent several years in private practice as well. Mrs. Ashley brings with her a great understanding of what it takes, from all aspects, to make a successful dental practice.

As a former dental assistant, Mrs. Ashley has worked in many different dental environments; however, her passion lies in Public Health and trying to be sure that entities that serve the underprivileged get what they need to stay operational. She has specialized in dental billing for all insurance types. She is very knowledgeable about Medicaid and NCHC billing for the dental practice. Mrs. Ashley also has experience using several different dental software programs and understands what is required to make dental software both functional and productive. Having worked chairside, billing, scheduling, inventory control, accounts receivable, quality assurance, and policy and procedure development, Mrs. Ashley very much understands the flow of the dental office and the needs of all the employees.

Mrs. Ashley is a Certified Dental Assistant and a Certified HIPAA Security Professional. She is an active member of the North Carolina Public Health Association and is also the acting Vice Chair of the Dental Health Task Force group.